



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

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SECY/CHN 015/08NKS

C A No. Applied For Complaint No. 75/2025

In the matter of:

Shiv Nath SinghComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Complainant is present in person
2. Mr. Akash Swami, Mr. R.S. Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 05th June, 2025

Date of Order: 09th June, 2025

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The complainant's grievance is that he applied for new electricity connection vide request no. 8007421225 at premises no. 2088/9A, Second floor, Prem Nagar, Patel Nagar, Delhi-110008. The application of the complainant for new connection was rejected by OP on grounds of pending energy dues against CA no. 100048595.

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Secretary
BSES (YPL)

Complaint No. 75/2025

2. In response to complaint of the complainant, OP in its reply submitted that the complainant applied for new electricity connection under domestic category vide application no. 8007421225 at premises no. 20888/9A, second floor, Prem Nagar, Patel Nagar, Delhi-110008. The application of the complainant was rejected on grounds of existing energy dues against CA no. 100048595.

OP further submitted that during site inspection, it was discovered that applied premises having structure as GF+2 floors has existing connection against C A no. 100048595 which needs to be cleared.

3. The complainant in its rejoinder submitted that the dues which OP is demanding pertain to Mahinder Kumar who is residing in his neighbour. He further submitted that there are two connections in his premises one in name of Shivnath Singh and other in name of Prakash Kumar and no dues are pending against both the connections. The complainant along with its rejoinder submitted photographs of currently running meter at the premise of Mahinder Kumar having meter no. 12852454. Rejoinder further added that the dues which OP is demanding from them are of year 2008 whereas the complainant got connection in the name of Prakash Kumar in the year 2014.

4. During the course of hearing, OP was directed to produce K.No. file of Mahinder Singh. OP stated that K.No. file of Mahinder Singh is not traceable.

5. Arguments of both the parties were heard.

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6. From the narration of facts and material placed before us we find that the complainant applied for new electricity connection at the second floor of premises bearing no. 2088/9A, Prem Nagar, Patel Nagar, Delhi-110008. The complainant became owner of the subject premises in the year 1993 via GPA. The dues which the OP is demanding from the complainant pertain to Mahinder Singh, who resides in his neighbour.
7. We also find that the complainant applied for new electricity connection on second floor and the dues which OP demanded from the complainant are of ground floor.
8. Therefore, we don't find it justified that the dues of other floors are demanded from the complainant.

ORDER

Complaint is allowed. Respondent is directed to release the new connection applied by complainant vide application no. 8007421225 at premises no. 2088/9A, second floor, Prem Nagar, Patel Nagar, Delhi-110008, without asking for the pending dues of other persons and after completion of all the commercial formalities as per DERC Regulations 2017.

This Order shall be complied within 21 days of the receipt of the certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

The parties are hereby informed that instant Order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

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Secretary

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If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN

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CCRF (BYPL)